

*not exist level of the damage

Most frequent damages to cars and vans	Mini				Economy				Compact				Intermediate				Standard			
	VW up! or similar				Polo 1.2 DSG or similar				VW Golf 1.6 DSG or similar				BMW 116 or similar				VW Passat 2,0 TDI or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	
Body repairs																				
Front bumper	98	195	293	390	115	230	345	460	163	326	489	651	186	373	559	746	195	390	585	780
Rear bumper	101	203	304	405	123	245	368	490	154	309	463	618	198	396	594	792	193	385	578	770
Front doors	153	305	458	610	180	360	540	720	213	425	638	850	210	419	629	839	238	475	713	950
Rear doors	139	278	416	555	174	348	521	695	225	449	674	898	210	419	629	839	238	475	713	950
Front fenders	73	145	218	290	83	166	248	331	100	199	299	398	140	280	419	559	112	224	336	448
Rear fenders	123	245	368	490	175	350	525	700	213	425	638	850	313	625	938	1250	235	470	705	940
Sills	116	233	349	465	130	260	390	520	174	349	523	697	82	163	245	326	213	425	638	850
Bonnet	129	258	386	515	155	310	465	620	180	361	541	721	233	466	699	932	231	462	693	925
Back door	158	315	473	630	188	375	563	750	208	415	623	830	221	443	664	886	242	484	725	967
Rear view mirrors	10	20	30	40	14	28	41	55	20	41	61	81	93	186	279	372	22	43	65	86
Mirror housings	30	60	90	120	44	88	131	175	56	112	167	223	53	106	159	212	56	112	167	223
Front bumper grille	38	75	113	150	50	100	150	200	61	121	182	242	21	42	63	84	67	134	201	268
Headlights	75	150	225	300	75	150	225	300	88	175	263	350	326	653	979	1305	106	212	317	423
Rear lights	33	66	99	132	34	69	103	137	35	70	104	139	70	140	210	280	76	152	228	304
Roof	195	390	585	780	350	700	1050	1400	375	750	1125	1500	280	559	839	1119	400	800	1200	1600
Door locks	19	38	56	75	19	38	56	75	24	48	71	95	24	49	73	97	24	48	71	95
Glasses																				
Windscreen	50	*	*	398	50	*	*	517	50	*	*	662	50	*	*	678	50	*	*	724
Rear window	*	*	*	383	*	*	*	461	*	*	*	525	*	*	*	476	*	*	*	489
Front doors glass	*	*	*	82	*	*	*	90	*	*	*	114	*	*	*	127	*	*	*	128
Rear doors glass	*	*	*	138	*	*	*	84	*	*	*	102	*	*	*	143	*	*	*	134
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	74
Rear doors fixed glass	*	*	*	72	*	*	*	99	*	*	*	97	*	*	*	128	*	*	*	232
Rear wiper arm (complete)	*	*	*	28	*	*	*	28	*	*	*	28	*	*	*	45	*	*	*	45
Front wiper arm (complete)	*	*	*	75	*	*	*	75	*	*	*	78	*	*	*	31	*	*	*	33
Front wiper blades	*	*	*	31	*	*	*	31	*	*	*	36	*	*	*	55	*	*	*	60
Wheels and tyres																				
Alloy wheel	*	*	*	*	*	*	*	*	59	118	235	314	58	116	232	309	56	113	226	301
Iron wheel	23	46	92	123	23	46	92	123	*	*	*	*	*	*	*	*	*	*	*	*
Hub covers	*	*	*	*	*	*	*	*	*	*	*	40	*	*	*	40	*	*	*	50
Wheel trim	23	46	69	92	33	66	99	132	*	*	*	*	*	*	*	*	*	*	*	*
Tyres*	20	*	*	50	20	*	*	55	20	*	*	60	*	*	*	300	20	*	*	100
Interiors and accessories																				
Owners guide	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Lighter	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Ashtray	*	*	*	30	*	*	*	30	*	*	*	30	*	*	*	30	*	*	*	30
Radio	195	389	779	1039	195	389	779	1039	129	259	517	689	187	374	749	998	160	320	639	852
Internal mirror	*	*	*	91	*	*	*	91	*	*	*	262	*	*	*	408	*	*	*	485
Cockpit	138	277	553	738	138	277	553	738	185	369	738	985	*	*	*	*	192	384	767	1023
Gloves compartment	*	*	*	61	*	*	*	61	*	*	*	81	*	*	*	408	*	*	*	172
Luggage cover	30	59	118	158	30	59	118	158	24	48	97	129	17	35	69	93	17	33	66	88
(Iron wheel trim) spare tyre	*	*	*	123	*	*	*	123	*	*	*	147	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	*	*	*	*	*	*	*	*	59	118	235	314	58	116	232	309	56	113	226	301
Compressor	174	348	696	928	174	348	696	928	174	348	696	928	197	394	787	1050	167	335	669	892
Tool kit	*	*	*	31	*	*	*	31	*	*	*	31	*	*	*	13	*	*	*	11
Roof lining	*	*	*	288	*	*	*	288	*	*	*	317	*	*	*	88	*	*	*	62
Extraordinary interior cleaning	17	34	69	92	17	34	69	92	17	34	69	92	17	34	69	92	15	29	58	78
Cleaning ½	9	17	34	46	9	17	34	46	9	17	34	46	9	17	34	46	7	15	29	39
Lost key hanger	*	*	*	5	*	*	*	5	*	*	*	5	*	*	*	5	*	*	*	5
Lost keys	*	*	*	200	*	*	*	200	*	*	*	200	*	*	*	268	*	*	*	300
Lost documents	*	*	*	138	*	*	*	138	*	*	*	138	26	*	*	138	*	*	*	138
Lost plates	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138

Most frequent damages to cars and vans	Premium BMW 318 or similar				Luxury BMW 520 - or similar				Luxury - Special Mercedes S Class or similar				Minibus Mercedes V Class or similar				SUV Mercedes GLE				SUV-special Range Rover Sport or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement	Light	Medium	Serious	Replacement
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																								
Front bumper	192	385	769	1025	201	402	804	1072	244	488	732	976	171	342	513	685	255	510	765	1020	289	579	1158	1544
Rear bumper	184	367	734	979	231	461	923	1231	277	553	830	1107	167	333	500	667	284	567	851	1135	263	527	1053	1404
Front doors	210	419	839	1119	245	489	979	1305	382	764	1147	1529	176	352	528	704	672	1343	2015	2686	361	723	1446	1927
Rear doors	201	402	804	1072	245	489	979	1305	479	958	1437	1915	297	593	890	1187	488	975	1463	1951	447	893	1787	2382
Front fenders	122	245	489	653	140	280	559	746	165	330	494	659	97	194	292	389	186	372	558	744	198	396	791	1055
Rear fenders	297	594	1189	1585	350	699	1398	1864	708	1416	2124	2832	141	282	423	564	610	1220	1829	2439	496	993	1986	2648
Sills	70	140	280	373	87	175	350	466	113	226	340	453	215	431	646	862	467	934	1401	1868	375	751	1501	2002
Bonnet	210	419	839	1119	288	577	1154	1538	421	842	1263	1685	171	342	513	685	433	865	1298	1731	476	952	1904	2539
Back door	175	350	699	932	210	419	839	1119	479	958	1437	1915	273	546	819	1092	804	1607	2411	3214	529	1059	2118	2824
Rear view mirrors	151	303	605	807	178	356	712	949	237	474	712	949	30	60	90	120	297	595	892	1190	216	433	866	1154
Mirror housings	79	158	316	421	94	189	377	503	27	54	81	108	30	60	90	120	40	80	120	160	159	318	636	848
Front bumper grille	17	35	70	93	21	42	84	112	284	568	852	1136	120	240	360	480	64	127	191	255	108	215	430	573
Headlights	315	629	1258	1678	402	804	1608	2144	827	1654	2482	3309	78	155	233	310	680	1360	2040	2720	1063	2127	4254	5672
Rear lights	70	140	280	373	79	157	315	419	121	243	364	485	83	166	250	333	164	328	493	657	163	327	654	872
Roof	262	524	1049	1398	297	594	1189	1585	296	592	888	1184	307	615	922	1229	462	923	1385	1846	367	734	1468	1957
Door locks	18	36	73	97	23	46	91	122	31	61	92	122	11	23	34	46	31	61	92	122	25	50	101	134
Glasses																								
Windscreen	50	*	*	746	50	*	*	932	50	*	*	853	50	*	*	460	50	*	*	760	50	*	*	1236
Rear window	*	*	*	653	*	*	*	746	*	*	*	1169	*	*	*	436	*	*	*	474	*	*	*	1376
Front doors glass	*	*	*	233	*	*	*	261	*	*	*	365	*	*	*	217	*	*	*	217	*	*	*	382
Rear doors glass	*	*	*	233	*	*	*	261	*	*	*	479	*	*	*	246	*	*	*	247	*	*	*	379
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	78	*	*	*	*	*	*	*	*
Rear doors fixed glass	*	*	*	205	*	*	*	252	*	*	*	252	*	*	*	*	*	*	*	85	*	*	*	91
Rear wiper arm (complete)	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	42	*	*	*	*	*	*	*	*
Front wiper arm (complete)	*	*	*	39	*	*	*	40	*	*	*	40	*	*	*	86	*	*	*	40	*	*	*	48
Front wiper blades	*	*	*	71	*	*	*	71	*	*	*	71	*	*	*	49	*	*	*	71	*	*	*	85
Wheels and tyres																								
Alloy wheel	66	133	265	354	96	193	385	513	96	193	385	513	54	108	217	289	96	193	385	513	116	231	462	616
Iron wheel	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Hub covers	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Wheel trim	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Tyres *	*	*	*	385	*	*	*	540	20	*	*	400	20	*	*	135	20	*	*	200	*	*	*	450
Interiors and accessories																								
Owners guide	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Lighter	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Ashtray	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Radio	188	376	752	1003	283	565	1130	1507	283	565	1130	1507	176	352	705	940	283	565	1130	1507	339	678	1356	1808
Internal mirror	107	214	428	571	116	232	465	620	116	232	465	620	48	95	190	254	116	232	465	620	139	279	558	744
Cockpit	226	451	903	1204	248	496	993	1324	248	496	993	1324	190	380	760	1013	248	496	993	1324	298	596	1191	1588
Gloves compartment	*	*	*	200	*	*	*	200	*	*	*	200	*	*	*	200	*	*	*	200	*	*	*	200
Luggage cover	19	39	78	104	20	41	81	108	20	41	81	108	162	325	650	866	20	41	81	108	24	49	97	130
(Iron wheel trim) spare tyre	*	*	*	*	*	*	*	*	*	*	*	*	35	70	140	186	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	66	133	265	354	96	193	385	513	96	193	385	513	*	*	*	*	96	193	385	513	116	231	462	616
Compressor	197	394	787	1050	197	394	787	1050	197	394	787	1050	165	330	659	879	197	394	787	1050	236	472	945	1260
Tool kit	*	*	*	30	*	*	*	30	*	*	*	30	*	*	*	30	*	*	*	30	*	*	*	30
Roof lining	*	*	*	100	*	*	*	350	*	*	*	400	*	*	*	857	*	*	*	400	*	*	*	400
Extraordinary interior cleaning	17	34	69	92	17	34	69	92	17	34	69	92	17	34	69	92	17	34	69	92	21	41	83	110
Cleaning ½	9	17	34	46	9	17	34	46	9	17	34	46	9	17	34	46	9	17	34	46	10	21	41	55
Lost key hanger	*	*	*	5	*	*	*	5	*	*	*	5	*	*	*	5	*	*	*	5	*	*	*	5
Lost keys	*	*	*	350	*	*	*	350	*	*	*	450	*	*	*	450	*	*	*	450	*	*	*	450
Lost documents	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138
Lost plates	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138	*	*	*	138

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