

Most frequent damages to cars and vans	Mini VW up! or similar				Economy Polo 1.2 DSG or similar				Compact VW Golf 1.6 DSG or similar				Intermediate BMW 116 or similar				Standard VW Passat 2.0 TDI or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
<b>Body repairs</b>																				
Front bumper	64	129	258	344	64	129	258	344	66	132	264	353	110	220	439	586	104	207	414	552
Rear bumper	59	119	238	317	59	119	238	317	65	131	261	348	124	248	496	662	122	243	487	649
Front doors	89	178	356	475	89	178	356	475	95	191	381	508	134	267	534	712	124	249	497	663
Rear doors	88	175	351	468	88	175	351	468	99	198	396	528	131	263	526	701	127	254	507	676
Front fenders	39	79	157	210	39	79	157	210	39	78	156	208	102	204	407	543	76	151	302	403
Rear fenders	39	79	157	210	39	79	157	210	39	78	156	208	95	190	380	507	76	151	302	403
Sills	147	293	586	782	147	293	586	782	144	288	575	767	64	128	256	341	57	113	226	302
Bonnet	96	193	385	513	96	193	385	513	91	181	363	483	156	311	622	830	118	235	470	627
Back door	120	241	481	642	120	241	481	642	86	172	344	458	176	352	703	938	82	165	330	439
Rear view mirrors	50	101	201	269	50	101	201	269	46	91	183	243	70	140	279	372	129	257	514	686
Mirror housings	16	32	63	84	16	32	63	84	22	44	87	116	40	79	159	212	67	134	268	358
Front bumper grille	26	51	102	137	26	51	102	137	28	57	114	152	33	66	131	175	12	25	50	66
Headlights	47	94	187	249	47	94	187	249	46	93	186	248	62	124	249	332	166	332	664	886
Rear lights	22	44	88	117	22	44	88	117	19	38	76	102	66	131	263	350	23	46	91	122
Roof	160	319	639	852	160	319	639	852	144	287	574	766	194	387	775	1,033	192	384	768	1,025
Door locks	19	38	76	102	19	38	76	102	17	35	69	93	18	36	73	97	15	31	62	83
<b>Glasses</b>																				
Windscreen	68	136	272	362	68	136	272	362	91	182	364	485	50	100	199	266	51	102	204	272
Rear window	63	127	253	337	63	127	253	337	54	108	217	289	89	178	357	476	42	83	167	222
Front doors glass	15	31	61	82	15	31	61	82	12	24	48	64	24	47	95	127	13	27	54	72
Rear doors glass	15	29	58	78	15	29	58	78	10	19	39	51	27	54	107	143	11	23	46	61
Front doors fixed glass	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rear doors fixed glass	14	27	54	72	14	27	54	72	10	19	39	51	24	48	96	128	12	24	49	65
Rear wiper arm (complete)	5	10	21	28	5	10	21	28	5	10	21	28	7	14	29	39	0	0	0	0
Front wiper arm (complete)	14	28	56	75	14	28	56	75	15	29	58	78	6	12	23	31	6	12	25	33
Front wiper blades	6	12	23	31	6	12	23	31	7	13	27	36	10	21	41	55	11	22	45	60
<b>Wheels and tyres</b>																				
Alloy wheel	0	0	0	0	0	0	0	0	59	118	235	314	58	116	232	309	56	113	226	301
Iron wheel	23	46	92	123	23	46	92	123	10	21	41	55	0	0	0	0	0	0	0	0
Hub covers	7	14	28	37	7	14	28	37	7	14	29	39	0	0	0	17	0	0	0	26
Wheel trim	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tyres *	5	9	19	25	5	9	19	25	6	12	23	31	14	28	56	74	23	46	91	122
<b>Interiors and accessories</b>																				
Owners guide	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Main key (with remote)	24	48	96	127	24	48	96	127	24	48	96	127	50	100	201	268	43	85	171	228
Lighter	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ashtray	5	9	19	25	5	9	19	25	6	11	22	29	0	0	0	0	0	0	0	0
Radio	195	389	779	1,039	195	389	779	1,039	129	259	517	689	187	374	749	998	160	320	639	852
Internal mirror	17	34	68	91	17	34	68	91	49	98	197	262	76	153	306	408	91	182	364	485
Cockpit	138	277	553	738	138	277	553	738	185	369	738	985	0	0	0	0	192	384	767	1,023
Gloves compartment	11	23	45	61	11	23	45	61	15	30	61	81	76	153	306	408	32	65	129	172
Luggage cover	30	59	118	158	30	59	118	158	24	48	97	129	17	35	69	93	17	33	66	88
(Iron wheel trim) spare tyre	23	46	92	123	23	46	92	123	28	55	110	147	0	0	0	0	0	0	0	0
(Alloy wheel trim) spare tyre	0	0	0	0	0	0	0	0	59	118	235	314	58	116	232	309	56	113	226	301
Compressor	174	348	696	928	174	348	696	928	174	348	696	928	197	394	787	1,050	167	335	669	892
Tool kit	6	12	23	31	6	12	23	31	6	12	23	31	2	5	10	13	2	4	8	11
Roof lining	54	108	216	288	54	108	216	288	59	119	238	317	17	33	66	88	12	23	47	62
Extraordinary interior cleaning	17	34	69	92	17	34	69	92	17	34	69	92	17	34	69	92	15	29	58	78
Cleaning ½	9	17	34	46	9	17	34	46	9	17	34	46	9	17	34	46	7	15	29	39
Lost key hanger	5	5	5	6	5	5	5	6	5	5	5	6	5	5	5	6	5	5	5	6
Lost keys	24	48	96	127	24	48	96	127	24	48	96	127	50	100	201	268	43	85	171	228
Lost documents	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138
Lost plates	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138	26	52	103	138
<b>Most frequent damages to cars and vans</b>																				
	Premium BMW 320 or similar				Luxury - Special BMW 520 or similar				Minibus Mercedes Vito or similar				SUV Audi Q5 or similar				SUV-special Porsche Cayenne or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replacem	Light	Medium	Serious	Replacem	Light	Medium	Serious	Replacem	Light	Medium	Serious	Replacem	Light	Medium	Serious	Replacem
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
<b>Body repairs</b>																				
Front bumper	122	244	487	650	193	386	773	1030	115	230	461	614	193	386	773	1030	213	425	850	1133
Rear bumper	143	286	573	764	209	418	835	1114	83	166	331	442	209	418	835	1114	230	459	919	1225
Front doors	146	293	585	780	193	387	773	1031	121	242	484	645	193	387	773	1031	213	425	851	1134
Rear doors	149	298	597	795	193	385	770	1027	141	283	565	754	193	385	770	1027	212	424	847	1129
Front fenders	89	178	355	474	126	252	505	673	49	98	197	262	126	252	505	673	139	278	555	740
Rear fenders	89	178	355	474	126	252	505	673	49	98	197	262	126	252	505	673	139	278	555	740
Sills	67	133	266	355	82	164	328	437	162	323	646	862	82	164	328	437	90	180	361	481
Bonnet	138	277	553	738	264	528	1055	1407	84	167	334	446	264	528	1055	1407	290	580	1161	1548
Back door	97	194	388	517	97	194	388	517	123	246	492	655	97	194	388	517	107	213	427	569
Rear view mirrors	151	303	605	807	178	356	712	949	54	108	216	288	178	356	712	949	196	391	783	1044
Mirror housings	79	158	316	421	94	189	377	503	23	45	90	120	94	189	377	503	104	208	415	554
Front bumper grille	15	29	58	78	16	32	63	84	13	26	52	69	16	32	63	84	17	35	70	93
Headlights	195	391	782	1042	244	488	977	1303	79	158	317	423	244	488	977	1303	269	537	1075	1433
Rear lights	27	54	107	143	39	78	156	208	40	80	161	215	39	78	156	208	43	86	172	229
Roof	226	452	904	1205	272	545	1089	1452	510	1020	2040	2,720	272	545	1089	1452	299	599	1198	1597
Door locks	18	36	73	97	23	46	91	122	9	17	34	46	23	46	91	122	25	50	101	134
<b>Glasses</b>																				
Windscreen	60	120	240	320	105	209	419	558	115	230	461	614	105	209	419	558	126	251	502	670
Rear window	49	98	196	261	56	112	225	300	76	151	303	403	56	112	225	300	67	135	270	360
Front doors glass	16	32	63	84	22	44	87	116												