

## Additional Rental Terms and Conditions

### Basic Rental rate

1. Rental charge is calculated in Serbian Dinars (RSD).
2. Basic Rental rate includes duration of rental, covered kilometers, Third Party Accident Liability Insurance up to the limit set by the country Law and the Compulsory Insurance with the Lessor's Insurance company if differently not stated in the Rental Agreement.
3. The Lessee is fully liable for all accidental damages to third parties up to the limit set by the law, caused by his fault.
4. The Lessor will charge the Lessee a minimal rental period of 1 day (24 hours) and 100 kilometers, regardless of the shorter time period or less kilometers covered.
5. The Lessor will not charge rental extension up to 29 minutes, extensions over 30 minutes will be charged as full rental day.

### Liabilities and Coverage

#### Collision Damage Waiver - CDW

#### (Coverage for rented vehicle's accidental / other collision damages)

6. The Lessee can purchase coverage for accidental / other collision damages on the rented vehicle by contracting and paying the CDW with Deductible for the selected car group.
7. The Lessee will pay the Deductible amount in case of an accidental/other collision damage on the rented vehicle up to the maximum amount for the selected car group. Excess will be charged for each accident.
8. By contracting and paying Super Collision Damage Waiver - **SCDW** the Lessee can reduce the deductible amount in case of an accidental/other collision damage up to the maximum amount for the selected car group stated in the [Excess amounts price list](#).
9. Insurance terms of the Collision Damage Waiver are not valid on the territory of Albania and the UN Protectorate Kosovo. The Lessee will pay full value of all damages and losses caused by accidents on that territory.

#### Theft / Loss Protection Insurance – THW

10. The Lessee can purchase coverage for the theft / loss of the rented vehicle by contracting and paying the Theft / Loss Protection Insurance with Deductible for the selected car group.
11. The Lessee will pay the Deductible amount in case of theft/loss of the rented vehicle in the amount stated in the current Price List for the selected car group.
12. The Lessee can additionally deduct a financial risk in case of theft/loss by purchasing Super Theft Waiver - **STHW** up to the minimum amount specified for each car group and stated in the [Excess amounts price list](#).
13. If the theft/loss of the rented vehicle is not reported to the Police authorities and/or the Lessee does not show vehicle documents and keys, the Lessee shall pay the full value of the missing/stolen vehicle.
14. Insurance terms of the Theft/Loss Protection Insurance are not valid on the territory of the UN Protectorate Kosovo. The Lessee will pay full value of the missing / stolen vehicle on that territory.

#### Personal Accident Insurance - PAI

15. The Lessee can insure the driver and all passengers in the rented vehicle for disability and death in the traffic accident of the rented vehicle by signing the front side of the Rental Agreement and paying the Personal Accident Insurance (PAI) for the selected car group stated in the [PAI price list](#).
16. PAI insures the driver and all passengers up to the amount regulated by the Law and the Insurance policy of the rented vehicle.

### Additional services - Price List

17. The Lessee pays vehicle delivery or collection on the territory of Belgrade or other city where Europcar has rental stations in the amount of 20,00 Euro per service.
18. The Lessee pays delivery and collection charges on the territory of Serbia according to the following price list: up to 50 km – 30,00 Euro, up to 100 km – 50,00 Euro, up to 200 km – 80,00 Euro, up to 300 km – 130,00 Euro.
19. Gasoline is not included in the Basic Rental rate. The Lessor rents vehicles fully tanked and the Lessee must return the rented vehicle with the same quantity of fuel. The Lessee pays the missing fuel in the rented vehicle's tank at the check-in at 1,70 Euro a liter. Amount of the missing gasoline is stated on the closed Rental Agreement.
20. The Lessee pays Airport surcharge of 2,50 Euro (per rental day) for all rentals starting at the Airport.
21. The Lessee pays washing of extremely dirty vehicles (inside or outside) in the amount of 20,00 Euro per wash. Cleansing of the whole vehicle the Lessee pays 70,00 Euro, cleansing of all seats 40,00 Euro and only front / back seats` cleansing 20,00 Euro.
22. The Lessee pays additional Child Safety seat in the amount of 10,00 Euro a day, maximum 50,00 Euro per rental. Destroyed Child seat will be charged 100,00 Euro. Cleaning of very dirty Child seat will be charged 10,00 Euro.
23. The Lessee pays snow chains in the amount of 10,00 Euro per rental. Replacement of damaged snow chains will be charged 50,00 Euro.
24. The Lessee pays roof box/ski rack in the amount of 50,00 Euro per rental. Destroyed or damaged roof/ski box will be charged 150,00 Euro.
25. Additional driver will be charged 10,00 Euro.
26. The Lessee will cover full value of the damages which are not covered by Insurance Company, occurred on the following vehicle parts: wheels, wheel covers, undercarriage, rims, interior and radio.
27. Destroyed/ damaged tyre will be charged 300,00 Euro per rental.
28. Winter tyres are charged 3,00 Euro per rental day in the period 01.11.2009 - 31.01.2010..
29. The Lessee will pay full value of the lost rented vehicle's key / alarm-key / vehicle's documents according to the following price list: group MDMR, EDMR, EDAR – 80,00 Euro, group CCMR, CDMR, CDAR, IDMR, SDMR, SVMR, VPIW, VGHW – 150,00 Euro, group PDMR, LDAR, XFMR, XFAR – 200,00 Euro.
30. The Lessee will pay the amount of 150,00 Euro for the lost rented vehicle's registration plate(s).
31. GPS / Navigation system is charged 12,00 Eur per rental day, maximum 180 Euro per rental. Lost/ damaged GPS system is charged 400 Eur.

### Other Rental Terms and Conditions

33. For unauthorized return of the vehicle outside of Country border, Lessee will be charged for International One Way Rental regarding for the specific drop off Country.
34. Chauffer drive is specially arranged and charged. For all information the Lessee should contact Europcar Rental station
35. The Lessee will pay Value Added Tax (VAT) in the amount of 18% on total rental charges (including additional services). The VAT amount is stated on the Rental Agreement.
36. The Lessee will leave Prepayment (Deposit) in the amount requested by the Lessor. The minimum required prepayment is 500,00 Euro. For all car groups the Lessee must have one of the credit cards the Lessor accepts. In such cases, the Lessor will make a temporary credit card hold on the Lessee's credit card. After returning the rented vehicle and paying all rental costs as well as all possible additional costs the Lessor shall cancel the hold on Lessee's credit card.
37. The Lessee will pay all invoices for closed Rental Agreements in the term of 5 business days. The Lessor shall cancel discounts or special rates and recalculate the rental charges in full value (standard rates and insurances) if the Lessee pays received invoices with delay. The Lessor may also apply interest for delayed payments.